Health**Equity** COBRA

SIMPLIFY COMPLIANCE. MAXIMIZE CONVENIENCE.

Our end-to-end COBRA solution delivers total visibility and confidence at every step.

Connecting Health and Wealth



SAY GOODBYE TO HASSLE

COBRA administration is complex and involves a lot of moving parts. Regulations stipulate precise notification rules, fulfillment timelines and reporting requirements. Don't risk noncompliance. Let HealthEquity manage everything end to end. Building on decades of COBRA experience, we simplify administration while helping to increase visibility and maintain compliance.

STREAMLINE IMPLEMENTATION

We've got onboarding down to a science. Right away, you'll get a dedicated implementation manager to help guide you through the entire process.



Program setup

Configure business rules and define eligibility reporting and remittance methods.



Communications

Develop communication plan for employee education and open enrollment.



Data exchange

Establish inbound and outbound data exchange protocols with us and your carrier.



Launch

Load eligibility and enrollment data and initiate ongoing file processing.

Your comprehensive COBRA solution

- Complete regulatory notice
 fulfillment
- Premium billing, collection, remittance
- Eligibility reporting
- Minimum Essential Coverage reporting support
- Termination processing
- · Easy case management
- · Complex subsidy support
- · Return mail processing
- Open enrollment services
- Configurable business rules

Plus, we offer **no-cost transition assistance**. Licensed benefit advisors will help your people find more affordable coverage.

GET EVERYTHING YOU NEED ALL IN ONE PLACE

Log in and manage routine activities in only a few clicks. You can process qualifying events, manage enrollment and eligibility, promote dependents, process returned mail, and more.

Enjoy real-time case management

Eliminate the guesswork. Our case management system makes it easy view, track and submit support requests in real time. If a participant calls you about a case, you can immediately see their exact status and understand where they are in the process.

Total program transparency

We provide consolidated reporting, so you can streamline data access and compliance. See reports in real time or schedule reports based on your needs.

- · View copies of notices sent to participants
- Verify premium payments
- · See eligibility updates
- Track events across the COBRA lifecycle

CONVENIENT SELF-SERVICE OPTIONS





Live agent support

24/7 automated helpline



Health**Equity**®



BUNDLE YOUR BENEFITS

We make COBRA easier than ever-and that's only the beginning.

Avoid the headaches and hassle associated with multiple vendors and let HealthEquity manage everything end to end. Our Total Solution brings a powerful lineup of integrated benefits, delivering unrivaled simplicity and convenience. We'll help you unlock economies of scale and get bundled pricing you won't find anywhere else.

Ready to act? 866.855.8908 | HealthEquity.com

Simplify

Imagine the power of single-source simplicity

Be confident

Build on 20+ years industry leadership

Make a difference

Wow your people with a fully cohesive experience

ONE PARTNER. TOTAL SOLUTION.

Only HealthEquity delivers the integrated solutions you need to simplify benefits and truly impact people's lives.













HealthEquity does not provide legal, tax or financial advice. Always consult a professional when making life-changing decisions. Copyright © 2020 HealthEquity, Inc. All rights reserved. B2B_COBRA_Brochure_August_2020.pdf